

# A guide to our services...

Service	Option	What it's best for	Key features
<p><b>Same day UK courier services</b></p> <p>When your delivery must get there today or is irreplaceable</p> <p>All of our Same day courier services have real-time tracking and status notifications by SMS or email to make sure you know where your delivery is at every step of the way</p>	<p><b>Same day</b></p> <p><b>Priority</b></p> <p><b>Priority Secure</b> (this is what our person-to-person service is now called)</p>	<ul style="list-style-type: none"> <li>• Straight forward same day deliveries</li> <li>• Urgent same day delivery in the UK</li> <li>• Confidential and valuable person to person delivery in the UK</li> </ul>	<ul style="list-style-type: none"> <li>• Secure, timely same day deliveries - local, regional or nationwide. We can help with ad hoc, urgent deliveries or regular scheduled bookings.</li> <li>• This is a 'last on, last off' priority service to ensure your delivery arrives when it needs to.</li> <li>• This is a 'last on, last off' priority service to ensure your delivery arrives when it needs to.</li> <li>• Supported by a specialist customer care team who will help with bookings and delivery management, giving you extra peace of mind.</li> </ul>
<p><b>Specialist service desk</b></p> <p>When you need haulage support</p>	<p><b>Haulage</b></p>	<ul style="list-style-type: none"> <li>• Access to our extensive supplier network</li> </ul>	<ul style="list-style-type: none"> <li>• A one-stop-shop for all of your logistical and haulage requirements. Complete a quote request on our site to get started.</li> </ul>
<p><b>Bespoke</b></p> <p>When you have unique requirements</p>	<p><b>Customised</b></p>	<ul style="list-style-type: none"> <li>• Tailor-made solutions to meet your specific business needs</li> </ul>	<ul style="list-style-type: none"> <li>• Logistics support to help with your more complex needs, using leading-edge technology to streamline your supply chain and improve transparency.</li> </ul>
<p><b>Print, mail and fulfilment</b></p>	<p><b>Digital print, mail, despatch &amp; merchandising</b></p>	<ul style="list-style-type: none"> <li>• Digital print, mail, despatch and merchandising</li> </ul>	<ul style="list-style-type: none"> <li>• Flexible and global digital solutions to put your brand's best foot forward. Our StockHub toll enables you to manage</li> </ul>
<p><b>Medical delivery</b></p>	<p><b>Hospital, pharmacy &amp; wholesaler medical logistics</b></p>	<ul style="list-style-type: none"> <li>• Specialist solutions to clinical trials, samples, hospital logistics and emergency care</li> </ul>	<ul style="list-style-type: none"> <li>• A range of essential services to ensure your patients come first. Backed by our leading edge technology to provide a secure chain of custody</li> </ul>
<p><b>Next day UK parcel services</b></p> <p>When your delivery is less urgent or not fragile/perishable</p> <p>All of our UK overnight services have online tracking and PODs</p>	<p><b>Overnight Standard</b></p> <p><b>Overnight Timed</b></p>	<ul style="list-style-type: none"> <li>• Next day shipments in the UK Only available within certain geographies so please speak to our customer care team for more details</li> <li>• Next day UK deliveries to a deadline</li> </ul>	<ul style="list-style-type: none"> <li>• Cost efficient service for deliveries next day by close of business, using carefully selected partners.</li> <li>• Overnight service provided by our carefully selected partners, with time specific delivery deadlines so you know when it will arrive: <ul style="list-style-type: none"> <li>- Monday - Friday by 9:00, 10:30, 12:00</li> <li>- Saturday by 9:00 and 10:30</li> </ul> </li> </ul>
<p><b>International courier services</b></p> <p>When you're delivering beyond the UK</p> <p>All of our International services have online shipment tracking and PODs</p>	<p><b>International Standard</b></p> <p><b>International Timed</b></p>	<ul style="list-style-type: none"> <li>• Overseas delivery</li> <li>• Overseas delivery to a deadline</li> </ul>	<ul style="list-style-type: none"> <li>• Door to door express courier service with shipment tracking for deliveries to every corner of the globe.</li> <li>• Specific timeslot international deliveries available to certain destinations. Speak to our customer care team who can help.</li> </ul>

## Need more information?

Call your local service centre and one of our specialist team members will be happy to help.